

ACH RETURN REASON CODES

The table below lists the ACH Return Reason codes, which can apply to ACH/eCheck transactions. These codes are visible in the virtual terminal on the ACH/eCheck Returns Received report, as well as the Transaction Detail screen, however they are not returned in email response messages.

Note: If an eCheck is returned for reason Code R01 or R09, it is eligible for redeposit.

TABLE 1 ACH Return Reason Codes

| ACH Return Reason Code | Description |
|---------------------------|---|
| R01 | Insufficient funds in account |
| R02 | Account is closed |
| R03 | No account on file |
| R04 | Invalid account number |
| R05 | Unauthorized debit to consumer account |
| R06 | Returned at request of ODFI |
| R07 | Authorization revoked by customer |
| R08 | Payment stopped |
| R09 | Insufficient collected funds in account being charged |
| R10 | Customer advises not Authorized, notice not provided, improper source document, or amount of entry not accurately obtained from source document |
| R11 | Check truncation return |
| R12 | Account sold to another financial institution |
| R13 | Invalid ACH routing number |

 TABLE 1
 ACH Return Reason Codes (Continued)

| ACH Return Reason Code | Description |
|---------------------------|---|
| R14 | Representative payee is deceased or cannot continue in that capacity |
| R15 | Beneficiary or account holder other than representative payee deceased |
| R16 | Account funds have been frozen |
| R17 | Item returned because of invalid data; refer to addenda fro information |
| R18 | Improper effective date |
| R19 | Amount error |
| R20 | Account does not allow ACH transactions or limit for transactions has been exceeded |
| R21 | Invalid company identification |
| R22 | Invalid individual ID |
| R23 | Credit entry refused by receiver |
| R24 | Duplicate entry |
| R25 | Addenda record error |
| R26 | Mandatory field error |
| R27 | Trace number error |
| R28 | Routing/transit number check digit error |
| R29 | Corporate customer advised not authorized |
| R30 | RDFI not participant in check truncation program |
| R31 | Permissible return entry |
| R32 | RDFI non-settlement |
| R33 | Return of item |
| R34 | Limited participation ODFI |
| R35 | Return of improper debit entry |
| R36 | Return of improper credit entry |
| R37 | Source document presented for payment |
| R38 | Stop payment on source document |
| R39 | Improper source document |
| R40 | Return of item by government agency |
| R41 | invalid Transaction Code |

 TABLE 1
 ACH Return Reason Codes (Continued)

| ACH Return Reason Code | Description |
|---------------------------|--|
| R42 | Routing/transit number check digit error |
| R43 | Invalid account number |
| R44 | Invalid individual ID |
| R45 | Invalid individual name or company name |
| R46 | Invalid representative payee indicator code |
| R47 | Duplicate enrollment |
| R50 | State law affecting RCK acceptance |
| R51 | Item is ineligible, notice not provided, signature not genuine, or original item altered for adjustment entry |
| R52 | Stop payment on item |
| R53 | Item and ACH entry presented for payment |
| R61 | Misrouted return - RDFI for original entry has placed incorrect routing/transit number in RDFI identification field |
| R67 | Duplicate return |
| R68 | Untimely return - the return was not sent within the established timeframe |
| R69 | Field errors |
| R70 | Permissible return entry not accepted |
| R71 | Misrouted dishonored return -incorrect routing/transit number in RDFI identification field |
| R72 | Untimely return - dishonored return was not sent within the established timeframe |
| R73 | Timely original return - RDFI certifies the original return entry was sent within established timeframe for original returns |
| R74 | Corrected return - RDFI is correcting a previous return entry that was dishonored because it contained incomplete or incorrect information |
| R75 | Original return not a duplicate |
| R76 | No errors found |
| R80 | Cross-border payment coding error |
| R81 | Non-participant in cross-border program |
| R82 | Invalid foreign RDFI identification |
| R83 | Foreign RDFI unable to settle |
| R84 | Cross-border entry not processed by originating gateway operator |

 TABLE 1
 ACH Return Reason Codes (Continued)

| ACH Return Reason Code | Description |
|---------------------------|--|
| R94 | Administrative return item was processed and resubmitted as a photocopy |
| R95 | Administrative return item was processed and resubmitted as a MICR-Split |
| R97 | Administrative return item was processed and resubmitted with corrected dollar amount |
| R98 | Indicates a return PAC (pre-authorized check); RDFI provides a text reason and indicated a new account number on the PAC itself |
| R99 | Indicates a return PAC (pre-authorized check); RDFI provides a text reason on the PAC itself for which there is no equivalent return reason code |